

## Lab Master S.A.R.L.

Laboratory Supplies and Equipment

 Daher El Hosn Street, Dekwaneh, Lebanon

 +961 3 520 185

 info@labmaster-lb.com



## Company Profile

Lab Master S.A.R.L. is a training and consultancy provider for all types of laboratories, as well as distributor of quality control testing technologies, kits and consumables for local & international manufacturers of food, water, chemicals & more. Our services include provision of training, laboratory development towards accreditation, consultancy services, design, marketing, installation and maintenance of equipment, in addition to provision of technical support to laboratories.

Lab Master is a committed service-oriented company that applies its expertise to seek novel technologies worldwide and delivers integrated scientific solutions. We offer the best services and high-quality products from leading companies to improve the work of industrial quality control specialists, governmental reference laboratories and researchers in Lebanon.

## Our Mission

Lab Master aims at providing comprehensive support to laboratories in establishing, improving and demonstrating their reliability and competence to their customers and the authoritative bodies. At Lab Master, we focus our attention, primarily and constantly, on our customers' work through the values, roles and responsibilities Lab Master encompasses.

## Our Vision

New developments and technologies are rapidly revolutionizing the research and laboratory market. To anticipate these trends, Lab Master works closely with world-leading manufacturers of innovative products, enabling customers to benefit directly from the latest developments. Lab Master's goal is to be recognized as the market leader in providing quality products, training and consultancy services for all laboratory scopes in Lebanon and the Middle East region.

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## Our Scope of Work

We thrive to serve the needs of all our customers within various research, medical and industrial fields where we operate:

### 1 - Industries:

- Food (including but not limited to Agro-Food Processing, dairies, bakeries, poultry, & meat)
- Water and Beverages (including but not limited to soft drinks, juices, wine and beer)
- Paint and derivatives
- Detergents and chemicals
- Petroleum Companies
- Cosmetics

### 3 - Hospitals and Private Clinics:

- Bacteriology laboratories
- Mycology laboratories
- Parasitology laboratories

### 2 - Universities:

- Medical Schools
- Chemistry Departments
- Biology Departments
- Physics Departments
- Agriculture Departments
- Metrology Departments
- Research Laboratories

### 4 - Other:

- Environmental Control
- Ministries & other Governmental Institutions
- Non-Governmental Organizations

## Our Core Values

Lab Master is a professional and friendly company that is focused on building strong relationships. Technicians, laboratory and quality control specialists can safely rely on us thanks to our excellent combination of professional knowledge, quality services and innovative product. Our core values include:

- Integrity and Transparency
- Innovation and Quality
- Diligence and Commitment
- Leadership and Teamwork

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## Our Quality Policy

Lab Master has established its quality policy to be consistent with the purpose and context of our company.

The policy provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers' needs, meet regulatory and legislative requirements and ensures our commitment to continually improve our management system.

### We aim to:

- Understand our customers' needs and work with them in finding solutions to business challenges;
- Develop, equip and maintain a team of highly qualified personnel to attend to our customers' needs;
- Continuously improve the efficiency and effectiveness of our quality management system through the implementation of International Standard Requirements, e.g., ISO 9001:2015;
- Achieve customer satisfaction by continually improving processes, products and services to ensure they consistently meet or exceed customer expectations.